

Guidelines for Guests at Millstream House during the Covid 19 Pandemic

1. Please do not come on holiday if you, or any of your party, has symptoms, or are self-isolating due to symptoms in the household.
2. Where possible we will maintain a social distance, as advised by the government guidelines.
3. Please note that check-in time is still from 4 pm, and I would be grateful if you check-out by 10.00 am, in order to allow extra time for ventilating, cleaning and sanitizing the property between guests.
4. If you, or anyone in your party becomes symptomatic during your stay, you must inform me and return home immediately, where you are required to self-isolate for seven days. Your contacts must self-isolate for fourteen days. Follow the online advice on NHS 111.
5. To facilitate the track and trace system, please provide contact details for all adults – full name, address and phone number. This information will only be retained and used for the purpose stated. If you or any of your party develops symptoms within 21 days of your stay please inform me.
6. Clean your hands often. Please use the hand sanitizer provided by the front door when you enter or exit the premises and wash your hands frequently.
7. Please note that in order to limit potential aerosol exposure your bed will not be touched during your stay.
8. Please dispose of all used tissues in the bin provided.
9. If you have any questions before or after your stay please contact me on merw18@hotmail.com or 07780 912395